

ADDENDUM

With effect from 1 January 2024, in respect of the Insurance of the Household Effects, following the provisions of the Terms and Conditions in respect of Removals (AVVV 2015) and the explanatory notes thereto as well as the General Insurance Terms and Conditions for Personal Goods being relocated (PV05), as contained in the AVVV 2015, the following provisions shall apply:

Article 1 Insurance of Household Effects within the Netherlands

Paragraph 1

With regard to removal within the Netherlands, in addition to the provisions of Article 4, paragraph 1 of the AVVV 2015, the Netherlands should be understood to mean: the Netherlands including the border areas with Germany (Niedersachsen en Nordrhein-Westfalen), Belgium (Vlaanderen only) and Luxembourg. The Recognised Removers Guarantee Certificate Netherlands applies to these areas.

Paragraph 2

Notwithstanding the provisions of Article 4(5) of the AVVV 2015, the household effects are insured for the first six months in the event of storage as part of the removal within the Netherlands.

Article 2 Insurance of household effects during a European (cross-border) removal

Paragraph 1

The recognised remover has insured the household effects for the Client during the European (cross border) removal up to an amount to be specified by and agreed with the Client against all losses of and material damage to the household effects as specified in the General Insurance Terms and Conditions for Personal Goods being relocated (PV05), which form part of the applicable Terms and Conditions in respect of Removals (AVVV 2015). In all cases, a minimum insured amount of EUR 5,000 shall apply. In accordance with the provisions of article 4(5) of the AVVV 2015, the household effects are insured for 30 days when storage is undertaken as part of the European removal as in the case of a removal.

Paragraph 2

The provisions of article 4 paragraphs 2 to 5 of the Terms and Conditions in respect of

Removals (AVVV 2015) and the explanatory notes thereto shall, as well as the General Insurance Terms and Conditions for Personal Goods being relocated (PV05), as contained in the AVVV 2015 with due regard to the insured amount, apply mutatis mutandis to the insurance of the Client's household effects during European consumer removals.

Article 3

This insurance will not be arranged by the recognised remover if the Client informs the recognised remover in writing not later than 14 days before the start of the removal that the Client will insure the household effects himself.

Article 4

The provision of Article 7 "Lapse of rights" of the PV05 is deleted and replaced by the following provision:

"A right of action against the insurer for obtaining payment is prescribed on expiry of three years from commencement of the day following that on which the person entitled to payment became aware of its becoming due."